

Announcing Mobile Apps/Alerts

Reimbursement Account Participants

Nov. 11, 2014



EBPA's WealthCare Mobile now supports a variety of customizable SMS (Short Message Service) alerts and mobile applications to empower consumers to more proactively manage their accounts (e.g. Flexible Spending Accounts, Parking and Transit, etc.) Once registered, our systems will allow:

Available Mobile Alerts

Our system will automatically send mobile phone text messages to participants when one of the following events has occurred:

- Card Lost/Stolen
- Direct Deposit Account Change
- User ID Change
- Run-out Date Reminder
- Year-end Reminder
- IRS Grace Period Reminder

Mobile Applications:

Our new mobile applications will allow participants to:

- Upload Scanned Receipts
- Take Photos of Receipts and Upload
- Enter and Submit Claim Information
- Attach Receipts Directly to Card Transactions

Mobile Phone Registration:

- Once logged on, from the [Participant Portal](#), click Opt in/Opt out under "My Communications" on the left hand side of the screen
- At the bottom of the screen, click "Add Mobile" and fill in the following fields:
 - Mobile Phone Number
 - Select Carrier From the Drop-Down Menu
 - Registration Number (pre-filled by the system)
 - Nickname (the name your card will be referred to by the mobile banking solution. This nickname allows you to easily identify the card you are using and eliminates the need for you to share your card number after the registration process – increasing your card's security)
 - Zip Code
- A text message will be sent will be sent to your phone with a six digit Handset Verification Code (HVC)
- Enter the HVC code on the next screen and click continue